



Coronavirus FAQ for Shelter & Drop-In Settings

A resource for people working in high-risk community settings.



Wash your hands
early and often, for at
least **20 seconds**



COVID-19 is spread by droplets; it can come from a cough or sneeze, someone's hand, or even an unclean surface.

Report suspected COVID-19
infections to local Public
Health Authorities



Disinfect common areas more frequently. Use **alcohol solutions with >70% alcohol, or diluted household bleach.**



The 3 hallmark symptoms of COVID-19 are:

1. **Fever ($\geq 38^{\circ}\text{C}$)**
2. **Cough (Usually Dry)**
3. **Shortness of Breath**



Wear a facemask to cover your coughs and sneezes.

Ask symptomatic clients to **wear a mask, and do frequent hand washing.**



Social distancing means **6 feet or 2 metres.**

Have clients sleeping head-to-toe.



Let your manager know if you are at higher risk for health complications related to COVID-19.



Soap and water is the **most effective** hand cleanser.

If unavailable, hand sanitizer with **>60% Alcohol**



Designate someone to **monitor clients for symptoms.**

Reassure clients that you are taking **precautions** to keep them safe.